

# DESIGN. BUILD. EMPOWER.

# cluster



Conference room with standing height table



Private office with height adjustable desk



All private offices have glass privacy walls for transparency and access to natural light

## Allied Mechanical Services

### THE CHALLENGE

Allied Mechanical Services is one of Michigan's largest and most experienced full-service mechanical contracting firms. In 2016 the firm opened its Grand Rapids office, which houses its Grand Rapids operation as well as office space for Control Net, a subsidiary of AMS.

When AMS moved into their new building in Grand Rapids, the space offered little natural light, and the layout consisted mostly of private offices. Anticipating a renovation, AMS also knew the office needed to support the digital connections among all their offices—from Grand Rapids to Kalamazoo to Jackson. Their team was looking for a work environment to support collaboration, enhance employee engagement, and reflect the company's commitment to innovation. Adding in wellness elements was also a priority.

AMS partnered with Custer to design and renovate over 4,500 square feet of office space, creating an environment that combines supportive design with brand-forward elements.

#### LOCATION & SPECS

Allied Mechanical Services  
Grand Rapids, MI  
May 2018  
4,673 square feet

#### SOLUTIONS PROVIDED

More open spaces  
Access to sunlight  
Integrated technology  
Sound masking  
Flexible walls  
Custom cabinets & shelving

#### STRATEGIC PARTNERS

Allied Mechanical Services

#### FEATURED PRODUCTS

Steelcase seating  
CF Series monitor arms  
Byrne power unit  
Ology height adjustable desks  
Universal storage  
Answer panels  
Whiteboards  
QT Pro soundmasking  
Privacy Wall  
Renegade kitchenette  
Barco Clickshare  
Samsung displays  
Epson Powerlite projector



Open workstations with Steelcase Answer panels

## THE SOLUTION

Custer worked hand-in-hand with AMS to develop a workspace that truly reflects their mission, culture and industry.

AMS' new office features nine private offices and two workstations and Control Net's office has four private offices and nine workstations.

To support its innovative and collaborative culture, Custer created more open spaces, bringing sunlight into every workstation. Custer also integrated technology that allows the AMS team to livestream meetings with its Kalamazoo office, as well as sound-masking to reduce noise levels throughout the office. Custer brought in Steelcase privacy walls to offer flexibility for offices and conference rooms. Custer also created custom cabinets and shelving out of pipes to give the space an industrial feel, and brought in height-adjustable desks. AMS provided construction services and built a custom metal conference table.

The renovation resulted in a leading-edge workspace that helps AMS and Control Net employees innovate and do their best work.

“We wanted our office to reflect our commitment to innovation, and the Custer team did an excellent job incorporating design elements that reflect our company’s values.” – Steve Huizinga, president of AMS

